

Virtual Services Available through PA CareerLink[®] Lancaster County as of 7/30/2020

- **Job Seeker and Employer Help Line:** The call center provides support to individuals who may have been dislocated due to COVID-19, are unemployed, or underemployed, by referring them to temporary job opportunities, community partners and programs, as well as directly to PACareerLink Workforce programs.
 - **Call:** 1-844-744-8451, Monday- Friday 8:30-5
- **Resume Critique:**
 - If looking to have a resume reviewed, please, submit to the resumecritique@jobs4lancaster.com
- **Metrix Online Learning:** Metrix Learning is an online learning management system that helps jobseekers upgrade their skills and gain certifications to secure employment.
 - SkillUp (public Access): <http://lancaster.skillupamerica.org/>
 - Assigned license through a Career Navigator: <http://pacareerlinkoflc.metrixlearning.com/>
- **Workshops via PA CareerLink[®] YouTube channel:** Please visit and subscribe: <https://www.youtube.com/channel/Uckw-7HTxXXg3RUyQvEdmtVQ>
 - **Intro to PA CareerLink[®] Services:** https://www.youtube.com/watch?v=M4wATHf_GaE
 - **Personalized Services Overview:** <https://www.youtube.com/watch?v=WUnB2oqaL9Q&t=724s>
 - **Landing a Job with a Criminal Background:** <https://youtu.be/row4TXWUhb8>
 - **Ace the Interview:** <https://www.youtube.com/watch?v=6tZyGptFuFI&feature=youtu.be>
 - **Resume Workshop:** https://youtu.be/Us50_1r1BEc
 - **Applications, Cover Letters, and Thank You Notes:** <https://www.youtube.com/watch?v=IGGNOfkIVR4>
 - **Computer Basics: Navigating the PA CareerLink website:** <https://youtu.be/S3sp2VLnWZg>
 - **Job Fair Bootcamp:** <https://www.youtube.com/watch?v=h4eUDj6J0x8>
 - **Finding Employment as We Mature (over 50):** <https://youtu.be/YPIMznRziBQ>
 - **Jumpstart Your Job Search:** <https://www.youtube.com/watch?v=9ajx5wgnsp8>
 - **Young Adult Career Readiness:** <https://www.youtube.com/watch?v=CRbxYJNKIdc>
 - **SkillUp Online Learning Orientation:** <https://youtu.be/PJSO-KuOshY>
 - **Spanish Workshops:**
 - **Computer Basics: Spanish- Navigating PACareerLink.pa.gov website- Aprender a navegar la pagina web de PA CareerLink!:** <https://youtu.be/9acUTVWbQYQ>
 - **Personalized Service Overview- Servicios Personalizados - PA CareerLink[®]:** <https://youtu.be/Mu16gbd8s9A>
- **Interactive Workshops:**
 - Offered during the **morning and afternoon Monday through Friday**
 - Please, refer to the schedule of events found on <https://www.jobs4lancaster.com/> for times and registration links
 - Interactive Workshops include but are not limited to: **Resume Workshop, Ace the Interview, Jumpstart Your Job Search, Getting the Most out of Your Metrix/Skill UP Online Learning Account, Mindfulness Moments, Finding Employment as We Mature, Road to Financial Freedom, Mindcology, Scoping Out Your Employment Options, Landing a Job with a Criminal Background, multiple partner facilitated workshops, individual Mock Interview sessions and Individual sessions introducing participants to Career Navigation, etc.**
- **Access to individual Career Navigation, individual Job Development, and a full array of Personalized Services** including the Career Connections program via Google Classroom, networking opportunities, the Ready2Work Micro-credential Process, and potential access to funding for occupational skills training:
 - Please, email workforcetriage@jobs4lancaster.com and you will receive a response from a workforce professional within 1-2 business days with next steps